

Mandatory Disclosures – Investor Education and Awareness Initiatives

- i. **Know Your Customer (KYC):** It is mandatory to complete KYC process before investing in Mutual Funds (MF). For this, submit the completed KYC Form at any Asset Management Company (AMC) branch or nearest Point of Service (POS) or through a financial advisor. For KYC Form, click link: https://www.canararobeco.com/docs/default-source/forms-downloads/kyc-forms/cr_central-kyc-registry_application-form-individual.pdf?sfvrsn=38d35f74_12. The form contains the list of documents required for proof of identity and address. If you have completed KYC, and would like to update any information (address, contact details etc.), submit the KYC Form with updated details at your nearest AMC branch or POS. Check KYC status at (<https://karvykra.com>) For change of bank details registered with any MF, download bank mandate change form from that MF's website, and submit the form to that MF's branches or Official Points of Acceptance.
- ii. **SEBI Registered Mutual Funds:** Investors should deal only with registered Mutual Funds, details of which can be verified on the SEBI website under "Intermediaries/Market Infrastructure Institutions" at <https://www.sebi.gov.in/intermediaries.html>.
- iii. **Complaint Redressal:** For complaints, contact the Investor Service Department of the respective MF (for contact details, refer scheme related documents of MFs). In case, the investor is not satisfied with the resolution, the investor can complain on SCORES platform (SEBI Complaints Redress System) at <https://scores.sebi.gov.in/scores-home>. For cases, where the investor is not satisfied with the resolution by AMC/ MF or through SCORES, the investor can complain on Online Dispute Resolution Portal ("ODR Portal") at <https://smartodr.in/login>.

This program/ material is a part of the Investor Education and Awareness Initiative by Canara Robeco Mutual Fund.

Mutual Fund investments are subject to market risks, read all scheme related documents carefully.